

WESTBRASS

HOT MASTER DiGiHot **INSTANT WATER APPLIANCE**
INSTALLATION, OPERATION AND CARE INSTRUCTION

DT18



Please read these instructions fully before commencing the installation and operation of the Electronic Instant Hot Water Appliance.

Please read fully understand this guide to the installation, operation, and maintenance of your instant hot kitchen faucet. If in doubt contact a qualified plumber or retailer to assist.

DO NOT plug in the Instant Hot Water Tank until tank is full!

For your safety and satisfaction please read all the instructions, cautions and warnings before installing or using this electronics instant hot water appliance. This electronic hot water appliance is not intended for commercial use.

Do not plug in tank until all water connections have been made and check for being water tight, and the Instant Hot Water Tank must be filled in with water.

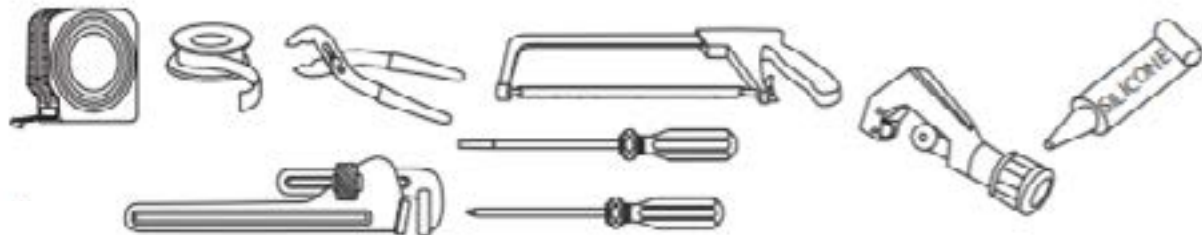
The Instant Hot Water Tank is filled only when water continually passes out of the faucet spout. For Hot and Cold units, water must pass freely through the hot water side. This will recommend to flush the tank, using several pints of the water before operating. This will recommend to flush the tank, using several pints of the water before operating. This will ensure the air is removed from system, and any residual carbon is removed from the filter.

IMPORTANT NOTICE: This product can cause harm if installed incorrectly and should only be installed by a competent person. If you feel for any reason unsure about the installation, please contact a qualified plumber or electrician to install the appliance.

- Make sure all electrical wiring and connections conform to local standards
- Make sure all water connections conform to local standards
- Make sure all electrical wiring and water connection conform to local standards
- Standard 120x electrical outlet is required under the sink
- If possible, use a separate circuit dedicated to your Hot Tank or use a dual outlet alt switch between the tank and the garbage disposal.
- The instant hot water appliance is an open vented system. Water will run out of the spout when the tank is heating to prevent damage or explosions.
- The operating pressure is 22psi to maximum of 72psi.
- The water filter must be connected to the electronic instant hot water appliance and replaced every 6 months or the guarantee will be void.

Tools you may need to install:

Tape Measure, Adjustable Wrench, PTFE, Silicone, Screw Driver, Hack Saw, Tubing Cutter



SAFETY INSTRUCTIONS

The alert symbols displayed on the right points to important safety information to make you aware of the potential hazards that can cause serious injury or death. Please pay special attention to the information following these warning alerts. Failure to comply with these instructions could result in property damage, serious injury or death.

Electric Shock:

Using an ungrounded connection or improper connection of the power supply to the product can result in a serious injury or death from electrical shock.

- Do not remove the ground terminal
- Do not alter the plug
- Do not disassemble main box and any part of the power



IMPORTANT:

The instructions are only intended as a guide for a knowledgeable individual. If there is any doubt, please contact a certified plumber or electrician or point of purchase agent and avoid using the appliance until it has been checked.

INCLUDED COMPONENTS

The electronic instant hot water appliance is supplied with the following:

- Electronic Instant Hot Water Appliance with the USA IEC power lead.
- 3/8 inch NPSM x COLD WATER INLET - Blue*
- 3/8 inch NPSM x COLD WATER INLET - Red*

* The water connections are to allow correct connections from the instant hot water tap to the electronic instant hot water appliance, Tank Inlets are 3/8 inch NPSM



IMPORTANT SAFETY INSTRUCTIONS

PLEASE READ ALL INSTRUCTIONS CAREFULLY



When using all electrical appliances, basic safety precautions should always be followed including the information below:

To protect against electrical shock, do not place cord, plugs or unit near or in water or other liquids and do not operate the electronic instant hot water appliance controls or power socket with wet hands.

Check the power rating of your electronic instant hot water appliance is suitable for the power rating of the electrical circuit it is being installed on.

Do not operate or install the electronic instant hot water appliance if it appears to have any missing parts, be damaged /faulty e.g. damaged cord, plug.

Do not use outdoors or in a damp area.

Do not use the electronic instant hot water appliance for anything other than the intended Domestic use only.

The electronic instant hot water appliance must be installed vertically as shown on front cover with inlet and outlet connections at the top of appliance. Ensure the front of the unit is visible and the front temperature dial can be easily reached.

Do not attempt to open, modify or service this electronic instant hot water appliance.

Repairs should be carried out by Authorised Service personnel. Opening the unit will void the guarantee.

The instant hot water appliance is an open vented system appliance. It will leak out of the spout when unit is reheating to prevent property damage or explosions.

Turn off all controls before unplugging.

Do not unplug by pulling the cable. To unplug, grasp the plug, not the cable.

Property Damage: To avoid the risk of flooding, regularly inspect the connections for any signs of leakage.

This electronic instant water appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the electronic instant hot water appliance or instant hot water tap, a safety spring back handle is used to control the flow of the near boiling water for additional safety.

INSTALLATION REQUIREMENTS

Electrical Requirements

A 120 volt, 60 Hz 15 amp fused, grounded electrical power supply is required. It is recommended that a separate circuit serving only your electronic instant hot water appliance be provided or use an outlet that can be turned on/off by a disposal switch. This electronic instant hot water appliance is equipped with a power supply cord with a power plug. To minimise possible shock hazard, the cord must be plugged into a mating, ground-type outlet, grounded in accordance with all national and local codes and ordinances. If a socket outlet is not available, it is the responsibility and obligation of the customer to have a properly grounded outlet installed by a qualified electrician.

Water Supply Requirements

If local codes permit, the instant hot water inlet should be connected to the cold water supply line using an isolation valve or another means for providing cold water to the tap.

IMPORTANT: If local codes do not permit the use of isolation valves, special feed valves can be obtained from your local plumbing supply distributor. If the water is mixed with impurity, ironing chips, grains of sand, and so on, the pipes of the electronic instant hot water appliance and tap will be blocked and will void the warranty.

Environment requirement

Don't install the electronic instant hot water appliance outdoors or in a location that may fall below zero degrees C, otherwise the pipes and the tap and tank will be frozen and their can be serious safety issues, possible bodily-injury, accidents and property damaged which will void the warranty.

Do not wash the electronic instant hot water appliance with water directly.

The installation environment should be ventilated, with protection from the direct sunshine. When installing the electronic instant hot water appliance, provide approximately 10cm to 15cm (4" - 6") of air space on the sides of the unit for air circulation and approximately 2.5cm (1") in front. The humidity levels should be in the range of 10% to 60%.

Instant Hot Water Tap Information

Connecting a standard faucet may cause injury and will damage the electronic instant hot water appliance and void the warranty. Due to high water temperature, and for safety reasons, the electronic instant hot water appliance is not under pressure. This unit is only for Instant Hot Water Dispensers using a Vented System.

Instant Hot Water Appliance Temperature Adjustment

For temperatures above 208 F. This unit has been set for optimum performance in most common and typical known installations. However there are factors which may influence the performance of the instant hot water appliance such as incoming water temperature, atmospheric pressure and altitude. Should you experience any discharge of water from the spout during heat up, you can reduce the setting to compensate for this by 3 - 6 F degrees. If in doubt please ask your dealer for further guidance.

PREPARATIONS FOR INSTALLATION

Unlike other household hot water appliances, this electronic instant hot water appliance is Non-pressurised for safety reasons. For this instant hot water appliance, the faucet is placed between the incoming water and the tank. Water enters the tank only when the faucet is activated. The incoming water pressure forces the Hot Water up through the rubber hose causing it to dispense hot water. This forms the, "Open vent system," and consequently, no pressure is built up inside the tank.

IMPORTANT: Install the Instant Hot Water Appliance in accordance with the instructions provided with the Hot Water Unit.

Preparation for the electronic instant hot water appliance installation

IMPORTANT: Observe all local governing codes and ordinances.

The electronic instant hot water appliance must be mounted vertically and level.

Before you begin, select a proper location ideally directly under the instant hot water tap or close to it to ensure the connection pipes will connect from the instant hot water tap to the electronic instant hot water appliance.

The electronic instant hot water appliance is not under pressure, consequently, there is a slight delay in water flow after the hot water spring back tap handle has been turned on. This is normal and indicates that the electronic instant hot water appliance is functioning properly. It is recommended that you have access to a separate power circuit serving only your electronic instant hot water appliance. See previous pages for more information on "ELECTRICAL REQUIREMENTS"

INSTALLATION

Step 1— Position the Instant Hot Water Appliance - DO NOT PLUG IN TANK

Ensure the electronic instant hot water appliance is NOT connected to the Electric Power during installation.

Place the electronic instant hot water appliance in position and check that the instant hot water tap connection pipes and the power cord will reach without being stretched.

The electronic instant hot water appliance must be positioned so the tubes from and to the instant hot water tap do not twist or kink.

SEE INSTALLATION SHEET


INSTALLATION CONTINUED

Once sure the system is water tight dispense, at least 2 quarts of water to remove air from system. Write the installation and filter change dates on the lter label with a permanent ink marker.

23. Ensure that the installation area is dry and no water has spilled.
Connect the plug to the power socket and turn on the power socket at the breaker.

The electronic instant hot water appliance display panel will now light up with the ON/OFF button illuminated.

Press the  ON/OFF to control the power.

  Use up or down buttons to select temperature desired.

There are 7 preset temperature settings:

208°F **maximum**

206°F

203°F

194° F

185°F

176°F

167°F **minimum**

To turn on the electronic instant hot water appliance touch the ON/OFF button and hold for 3 seconds until the display lights up.

Press the Plus/Minus buttons and press each time so that the temperature settings will change until the required temperature is seen.

The Actual Temperature will display the approximate water temperature at the thermostat position. When the electronic instant hot water appliance is in heating mode there will be a moving red arc line of lights to indicate the electronic instant hot water appliance is heating up. Once the required set temperature is reached the red arc line will become static. There are two display boxes Heating and Hot when the tank is heating up the Heating light will be lit, and when temperature is achieved this will then light up the Hot display box.

When the instant hot water is drawn from the instant hot water tap or the water temperature falls below a pre-set level, the unit will automatically reheat to the required temperature setting.

To turn off the electronic instant hot water appliance at any time press the button.

MAINTENANCE AND CARE INSTRUCTIONS

Flushing the Instant Hot Water Tank

It is recommended that the user flushes through the system completely by drawing off all of the hot water and allowing the tank to refill, and repeating the process for a further 2 or 3 times to ensure the system is fully operational.

Should you require any advice on the installation then please seek guidance from your the instant hot water and allowing to reheat Retailer or a Qualified Plumber.

Water Draw Back and Contamination in the Tank

During the filling of any vessel the user must ensure at all times that the spout outlet is not submerged in the water during the dispensing of the instant hot water; especially when the instant hot water handle is released.

Maintenance & Power Saving

If the electronic instant hot water appliance is not being used for long periods of time ie: over 2 days, to save power we recommend you switch off using the "ON/OFF" switch.

Seasonal Shutdown

The hot water system (tank and tap) must not be exposed to freezing temperatures. If there is a possibility of this, the system must be drained of water. Shut-off the main water supply and unplug the unit from the electrical box. Allow the tank to cool for at least 1 hour. Disconnect the inlet supply to the tank and remove the silicone hose outlet pipe. Put a bucket under the sink and open the handle to allow to drain. Lift the tank to the sink, turn upside down and drain all the water from the tank. When reinstalling, follow the original installation instructions.

NOTICE

The electronic instant hot water appliance like any water heater has a limited operational life span and will eventually fail. In order to ensure maximum protection and to avoid possible damage to any property or personal injury the electronic instant hot water appliance should be inspected regularly for any water leakage or damage. Regularly check for any signs of water leakage. If there is any water leakage then replace any loose or split silicon tubes or pipes which can cause water leakage and damage.

To provide additional water security to avoid property damage the electronic instant hot water appliance can be placed in a drain pan and connected to a suitable drain outlet to avoid any water damage. The drain pan should be installed using the manufacturer's installation instructions.

TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Water and Steam is spitting from the Instant hot water tap spout.	The unit is boiling	Turn the instant hot water tap handle on and release the water. Adjust the water temperature on the display to a lower setting. Check aerator is not blocked Bleed system to remove any air Re-Prime bladder to allow correct operation
Water is not hot.	The electronic instant hot water appliance is unplugged. The electronic display has not been powered up.	Make sure the electronic instant hot water appliance is plugged in and connected to a grounded electric outlet. Make sure that the circuit breaker and fuse are working correctly. Turn on the power and touch the on/off button and then set the required temperature and confirm the heat up.
Water is too hot.	Water temperature setting on display panel is set too high	Re-set the temperature indicator to the required temperature and confirm heating. Draw off 1 pint of water to clear and prime the system. Avoid less than 1/3 of a pint draw off of water
Water is dripping from the instant hot water tap spout.	The expansion chamber isn't draining the system correctly due to very small draw off of water. The spout is blocked.	Check silicon pipe length. Too long a length can affect performance. Remove and clean the aerator if present

TROUBLE SHOOTING GUIDE

PROBLEM	POSSIBLE CAUSE	WHAT TO DO
Slow flow from the spout.	Water Filter may be clogged from impurities from the inlet water.	The water filter must be changed every 6 months of this will void the warranty. Change the filter.
Water does not flow immediately.	The electronic instant hot water appliance is unplugged.	After a large volume of water has been drawn off, it might take slightly longer for the water to appear from the spout.
No water flowing	Water valves have been turned off.	Turn on all the water valves. Ensure the pipes are not twisted or kinked to restrict flow.
	Inlet pipes have been twisted or blocked	Remove the electronic instant hot water appliance as per the de-scaling instructions and flush through all the pipes to ensure water flow.

ERROR CODES

System validation occurs on regular time intervals, At least once a second.

DRY BURN: If the dry burn sensor shows no water, show error code E3.

If element was powered, switch off tank.

NO TEMPERATURE RISE: If the system powers up the heating element and the thermistor does not detect a temperature rise, switch off heating element and show error code E5.

SLOW TEMPERATURE RISE: If the system powers up the heating element and the rate of rising temperature is slower than would be expected switch off the heating element and show an error code of E6.

LOW TEMPERATURE: If the thermistor shows a reading of between 34F - 32F then risk of frozen water in the tank. Do not operate, show error code of E7.

VERY LOW TEMPERATURE: If the thermistor shows a reading of below -32F do not operate, show error code of E9

HIGH TEMPERATURE: If the thermistor shows a reading of above 208F, show error code of E8

ERROR CODES:

E3 is for dry burn when there is lack of water – once enough water in tank the setting digits will go solid with number again.

E4 Spare

E5 Water temp rise not detected. Either a faulty thermistor or broken heating element.

E6 Water temperature rising too slowly. Could be faulty heating element or 240V tank fitted in 110V region

E7 Water temp too low (-2C to +2C). Either the ambient temperature is very low, or faulty thermistor.

E8 Water temp more than 100C, thermistor error.

E9 Very low temperature detected by thermistor (less than -2C), could be faulty thermistor.

CARE & MAINTENANCE

With the exception of living finishes, all Westbrass decorative finishes are protected by the strongest finish treatments available while maintaining their luxurious appearance. While some finishes are more durable than others, no finish is indestructible. Polished Chrome, Satin Nickel, and PVD Polished Brass finishes are the most durable. All other finishes are electroplated, some are then coated to enhance the gloss and durability.

TO CLEAN:

Do not allow your product to come into contact with any cleansers fortified with ammonia, bleach, grease-cutters or other surfactant chemicals. Soft Scrub, Dawn Liquid Soap, Palmolive or any other combined cleaners contain certain chemical components that will dissolve and remove the finishes protective coating, and eventually the finish itself. Use only plain warm water and mild soap on a soft cloth or sponge. Avoid using any sponge with a scouring pad to clean your product. It is not necessary to rub hard to remove spots.

TO PROTECT:

An occasional application of Carnuba wax (without cleaners), like that found in Flitz Faucet Wax, Turtle Wax for Clear Coat Car Finishes or McGuire's Premium Wax, will enhance the finish lustre, reduce hard water spots and add an extra layer of protection to your finish.

WARRANTY

FINISHES:

All sink and tub/shower drains, strainers, and other trims have a 1 year warranty.

FUNCTIONAL WARRANTY

The functionality of all products is warranted for a period of one year. Ceramic disc valves on any water delivery merchandise are warranted for one year. Warranties are guaranteed to the original purchaser only. Product problems attributable to abuse, misuse, improper installation, hard water, neglected maintenance or accidental damage are not covered by this warranty. Modifying the product in any way voids the warranty. The use of plumber's putty on our products also voids the warranty. Silicone sealing compounds should be used

instead. No repairs or replacement will be made under such circumstances except at the customer's expense. Liability under warranties express or implied is limited to repair or replacement of defective goods only. In no event will Westbrass be liable for incidental or consequential damages (such as labor charges)

PROPER DISPOSAL



Information on Disposal for Users of Waste Electrical & Electronic Equipment (private households)

This symbol on the product and / or accompanying documents means that used electrical and electronic products should not be mixed with general household waste. For proper treatment, recovery and recycling, please take this product to designated collection points where it will be accepted free of charge.

Alternatively, in some countries you may be able to return your products to your local retailer upon purchase of an equivalent new product.

Disposing of this product correctly will help save valuable resources and prevent any potential negative effects on human health and the environment, which could otherwise arise from inappropriate waste handling.

Please contact your local authority for further details of your nearest designated collection point.

Penalties may be applicable for incorrect disposal of this waste, in accordance with your national legislation.

For business users in the European Union

If you wish to discard electrical and electronic equipment, please contact your dealer or supplier for further information.

Information on Disposal in other Countries outside the European Union

This symbol is only valid in the European Union. If you wish to discard this product please contact your local authorities or dealer and ask for the correct method of disposal.

WESTBRASS



2429 E Olympic Blvd., Los Angeles, CA • 1-800-39-BRASS
orders@westbrass.com • www.westbrass.com